



Bottomline User Group Annual Conference

Staverton Park, Daventry, Northamptonshire, NN11 6JT

14 -15th May 2008

AGENDA

Wednesday 14th May

- 6.00pm – 7.00pm Registration and Check-in
- 7.00pm – 8.00pm Champagne Reception in main bar area
- 8.00pm – late Welcome & Opening Remarks, Gala Dinner
Staverton Suite

Thursday 15th May

- 8:00am – 8:45am Registration for delegates attending Thursday only
- 9:00am - 9:15am Opening Remarks from User Group Committee
Stephen Walker, Chairperson, User Group Committee
- 9:15am – 9:45am Bottomline Technologies Update
Pete Fortune, President & COO, Bottomline Technologies Europe
- 9:45am - 10:25am UK Faster Payments
Richard Ransom, Payments Product Manager, Bottomline Technologies
- 10:25am - 10:40am Refreshment Break
- 10:40am - 11:20am Bottomline Technologies Global Product Strategy
Gareth Priest, VP Global Product Management, Bottomline Technologies
- 11:20am - 12:00pm Customer Experience – Bottomline 'end to end' solutions
Stephen Walker, IT Director, Trinity Mirror
- 12:00pm - 12:40pm Customer Experience – Invoice Data Capture Service
Alison Nuttall, Accounting Services Director, Pearson
- 12.40pm – 1:40pm Lunch
(Committee Meeting and Election during lunch period)
- 1:40pm - 4:35pm Afternoon Streams
(please advise at registration which sessions you would like to attend)

AFTERNOON STREAMS 1:40PM - 4.35PM

TIME	STREAM ONE CUSTOMER EXPERIENCES	STREAM TWO PRODUCT ROADMAPS	STREAM THREE PRODUCT DEMONSTRATIONS	STREAM FOUR USER FORUM
1:40-2:20	IDCS & Sprinter Nigel Rouch, TDG	Payments Roadmap Richard Ransom, Bottomline	Bottomline Solutions Demo Andy Lilley, Bottomline	Bottomline Panel Tim Eustace, Bottomline
2:20-3:00	Bottomline in Local Government Peter Brown, Croydon Borough Council	Documents Showcase Steve Carter, Bottomline	Sprinter Demo & Product Roadmap Andy Lilley & Dean Randall, Bottomline	Bottomline Panel Tim Eustace, Bottomline
3:00-3:15	Refreshment Break			
3:15-3:55	IDCS & Sprinter Nigel Rouch, TDG	Payments Roadmap Richard Ransom, Bottomline	Bottomline Solutions Demo Andy Lilley, Bottomline	Bottomline Panel Tim Eustace, Bottomline
3:55-4:35	Bottomline in Local Government Peter Brown, Croydon Borough Council	Documents Showcase Steve Carter, Bottomline	Sprinter Demo & Product Roadmap Andy Lilley & Dean Randall, Bottomline	Bottomline Panel Tim Eustace, Bottomline



SESSION OVERVIEWS

1. User Group Committee Opening Remarks

9:00am Stephen Walker, Chairperson, Bottomline User Group Committee

A welcome speech from the Chairperson, Stephen Walker, during which he will review the activity of the User Group in 2007 and share future plans for the User Group in 2008 and beyond.

2. Bottomline Technologies Update

9:15am Peter Fortune, President & COO, Bottomline Technologies Europe

Peter will provide an overview of Bottomline's current business position and headline strategy.

3. UK Faster Payments

9:45am Richard Ransom, Payments Product Manager, Bottomline Technologies Europe

In May 2005 - UK banks announced plans to develop a new infrastructure to speed up internet, phone and standing order payments. This massive project will revolutionise the UK's automated payments infrastructure.

Richard will present how Bottomline solutions are being developed to deliver this new service.

4. Bottomline Global Product Strategy

10:40am Gareth Priest, VP Global Product Management, Bottomline Technologies

Gareth will be presenting current and future plans for all of Bottomline's product/solution set.

5. Customer Experience – Bottomline “end to end” solutions

11:20am Stephen Walker, IT Director, Trinity Mirror

Trinity Mirror use several Bottomline solutions including Sprinter, WebSeries and FormScape. Stephen will present how the solutions are used, what business benefits have been achieved and future plans for IT at Trinity Mirror.

6. Customer Experience – Invoice Data Capture Service

12:00pm Alison Nuttall, Accounting Services Director, Pearson

Pearson use Bottomline's Invoice Data Capture Service, which processes their Supplier Invoices for Payment. Invoices are sent direct to Bottomline's Transactional Centre in Hertford and are scanned, archived and data extracted via OCR for matching with Supplier and Purchase order information.

AFTERNOON BREAKOUT SESSIONS

STREAM ONE – CUSTOMER EXPERIENCES

Customer Experience – Sprinter & IDCS

1:40pm and 3:15pm Nigel Rouch, Project Manager, TDG

TDG are now live on five business units managing Invoices in Sprinter that have been processed by Bottomline's Invoice Data Capture Service at Hertford. Nigel Rouch, TDG's Project Manager, presents how the solution has been implemented, lessons learned, business benefits achieved and future plans for the service.

Customer Experience – Bottomline Technologies in Local Government

2:20pm and 3:55pm Peter Brown, Croydon Borough Council

Croydon Borough Council use Bottomline's Outsourced Cheque Printing solution as well as PayBase for local payments processing. Peter Brown presents how the solutions are used and the benefits they bring in terms of security, compliance and audit ability in Local Government.

STREAM TWO – PRODUCT ROADMAPS

Payments Product Roadmap

1:40pm and 3:15pm Richard Ransom, Payments Product Manager, Bottomline Technologies Europe

Richard presents Bottomline's plans and roadmap for their Payments products. This is an interactive session that will give attendees the chance to discuss functionality requirements with Bottomline.

Documents Product Showcase

2:20pm and 3:55pm Steve Carter, Global Documents Product Manager, Bottomline Technologies Europe

Steve will present Bottomline's plans and showcase their Documents products. This interactive session will give attendees the chance to discuss functionality requirements with Bottomline.

STREAM THREE – DEMONSTRATIONS

Bottomline Technologies Solutions Demonstrations

1:40pm and 3:15pm Andy Lilley, Pre Sales Manager, Bottomline Technologies Europe

Presenting a series of product demonstrations and solutions overviews, Andy will include Transform AP, FormScape, WebSeries and PayBase.

Sprinter Product Demonstration & Roadmap

2:20pm and 3:55pm Dean Randle, Sprinter Product Manager, Bottomline Technologies Europe

Dean will demonstrate Sprinter in this interactive session and presents Bottomline's plans and roadmap for the Sprinter product.

STREAM FOUR – USER FORUM

Bottomline Technologies Panel

1:40pm, 2:20pm, 3:15pm and 3:55pm, led by Tim Eustace, General Manager, Bottomline Technologies Europe

A chance to raise questions with Bottomline Senior Delivery and Product Managers, including;

Tim Eustace	-	Service Delivery
Peter Marshall	-	Technical Operations
David Byron	-	Professional Services
Adrian Cox	-	Bottomline Transactional Centre & Services
Martin Weller	-	Payments Products Technical Architecture
Mick Weight	-	Document Process Automation